



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
One Ashburton Place, Room 1109
Boston, MA 02108

MITT ROMNEY
Governor

RONALD PRESTON
Secretary

KERRY HEALEY
Lieutenant Governor

February 2004

To All Interested Parties:

In July 2003, the Executive Office of Health and Human Services (EOHHS) was significantly reorganized. This reorganization, which was enacted by the Legislature, reflects Governor Romney's vision of making state government more efficient and effective in providing services to the citizens of the Commonwealth. As a result, the 17 separate agencies under EOHHS were realigned and grouped into five offices, headed by Secretaries or Assistant Secretaries, reporting to the Secretary of Health and Human Services and reflecting the populations they serve. The five offices are:

- Executive Office of Elder Affairs;
- Department of Veterans' Services;
- Office of Health Services;
- Office of Children, Youth and Family Services; and
- Office of Disabilities and Community Services.

A key element of the reorganization was the designation of EOHHS as the single state agency for the administration of MassHealth, the state's Medicaid program, and the State Children's Health Insurance Program (SCHIP). The Secretary of Health and Human Services now has the authority to administer the Medicaid program through any of the agencies within EOHHS. This letter briefly describes the new organization of MassHealth.

The Office of Medicaid within EOHHS serves as the medical assistance unit required by the federal Medicaid law. It is headed by the Medicaid Director, Beth Waldman, who had been serving as Acting Commissioner of the Division of Medical Assistance. The Office of Medicaid is responsible for the development, analysis, and evaluation of the Medicaid program, and includes the Office of Clinical Affairs. MassHealth Operations, which reports to the Undersecretary of EOHHS Steve Kadish, oversees member and provider services. In addition, under my direction, the following Offices within EOHHS have Medicaid-related responsibilities. The Executive Office of Elder Affairs, headed by Secretary of Elder Affairs Jennifer Carey, is responsible for long-term health care for individuals 65 and over. The Office of Disabilities and Community Services, headed by Assistant Secretary Gerry Morrissey, has responsibility for disability and long-term-care programs. The Office of Health Services, headed on an interim basis by Steve Kadish, oversees MassHealth acute and ambulatory care programs and services. The programmatic responsibility for the MassHealth Behavioral Health Programs will be delegated to the Commissioner of Mental Health, who will work closely with the

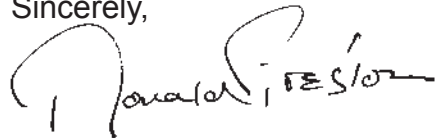
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other Medicaid-related offices and with the Department of Public Health to provide coordinated care. In addition, Assistant Secretary Harry Spence has responsibility for Children, Youth and Family Services and Secretary Thomas Kelley heads the Department of Veterans' Services.

I believe that this reorganization reflects the increasingly important role that Medicaid plays in supporting the provision of human services in the Commonwealth, as well as the significant place that MassHealth holds in meeting the health-care needs of nearly one million Massachusetts citizens. I feel confident that the structure that we have developed will ensure effective service delivery across all of the health and human services agencies within EOHHS.

Finally, I assure you that although the Medicaid program has been reorganized and placed within EOHHS, you can continue to expect prompt and helpful service whenever you contact our staff. For your assistance, we are attaching a new organizational chart, and information on how you can most easily contact the newly relocated Medicaid programs and services. This information is also available on our Web site at www.mass.gov/masshealth. We welcome your comments and suggestions on how we can best serve your needs. Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald Preston". The signature is fluid and cursive, with a large initial "R" and "P".

Ronald Preston
Secretary